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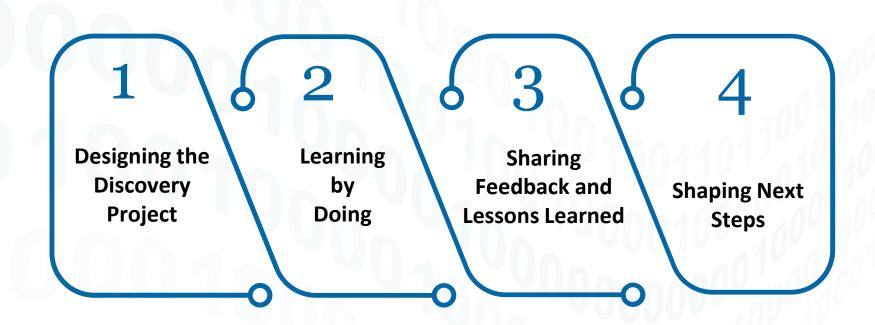
Discovery Project and
Possibilities for the Future

CIAJ-ICAJ Legislative Drafting Conference September 10, 2020



Presentation Outline

This presentation will summarize the **Rules as Code Discovery Project**, offer lessons we learned, and present a series of options for next steps



Project Design: Learning Objectives



This discovery project supported two main objectives: **experience the rules as code process** and **test** whether the process **can produce better rules**

Experience the rules as code process in the Government of Canada context

Assess the feasibility of rules as code

Build capacity and experience within the public service

Build an evidence base

Document lessons learned

Begin to test whether rules as code produces better rules

Improve the quality of rules

Support a more consistent interpretation

Reduce costs of compliance

New possibilities to improve service delivery

Project Design: Use Case



We selected sections 12 and 13 of the <u>Canada Labour Standards Regulations</u> for our use case. This regulation details vacation pay entitlements to eligible employees

Our process included:

- Identifying key stages of the process
- Observing of the benefits and challenges of working in a multi-disciplinary team
- Reflecting on what types of rulesets would be best suited to rules as code
- Learning about opportunities to improve the drafting process
- Collecting lessons learned and identify opportunities for future learning

This regulation has a narrow focus and prescriptive rules. It is a good test case to demonstrate the value of rules as code

Annual Vacations

- 12 An employer shall, at least 30 days prior to determining a year of employment under paragraph (b) of the definition *year of employment* in section 183 of the Act, notify in writing the affected employees of
 - (a) the dates of commencement and expiry of the year of employment; and
- (b) the method of calculating the length of vacation and the vacation pay for a period of employment of less than 12 consecutive months.

SOR/94-668, s. 5.

- 13 (1) Where an employer has determined a year of employment under paragraph (b) of the definition *year of employment* in section 183 of the Act, the employer shall, within ten months after the commencement date or after each subsequent anniversary date, as the case may be, of the determined year of employment, grant a vacation with vacation pay to each employee who has completed less than 12 months of continuous employment at that date
- (2) The vacation granted to an employee pursuant to subsection (1) shall be the number of weeks of the employee's vacation entitlement under section 184 of the Act divided by 12 and multiplied by the number of completed months of employment from and including
- (a) the date employment began, for an employee who became an employee after the commencement date of 9 year of employment referred to in subsection (1); or

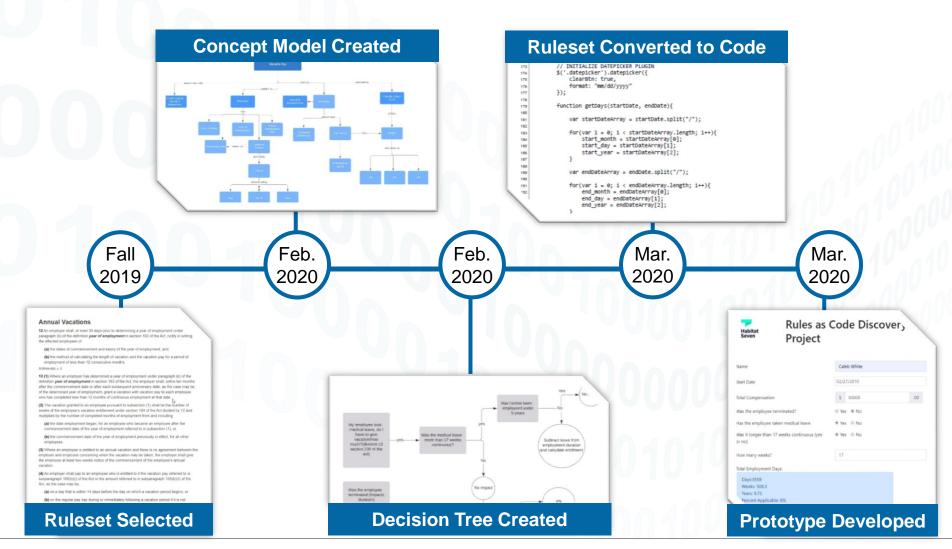
commencement date of the year of employment previously in effect, for all other employees

Ultimately, working through the process yielded the greatest insights

Learning by Doing: Process Overview



We worked through a process to convert the regulation to code



Step 1: Concept Model



First, the team held a series of workshops to **identify key concepts** in the regulation and **define the relationships between them**

Key Terms* from the Vacation Pay Regulation Employee **Employer** Length of service **Termination** Date of hiring Vacation Medical leave Vacation pay Relationships* Between Key Terms has a **Employee** Date of hiring is entitled to Employee Vacation pay is paid by Vacation pay **Employer** affects Medical leave Vacation Pay

- Converting rules to code is not as simple as handing a ruleset to a programmer the process matters
- Subject-matter
 experts played an
 important role to help
 our team interpret
 subtleties of the rules
 and how different
 concepts related

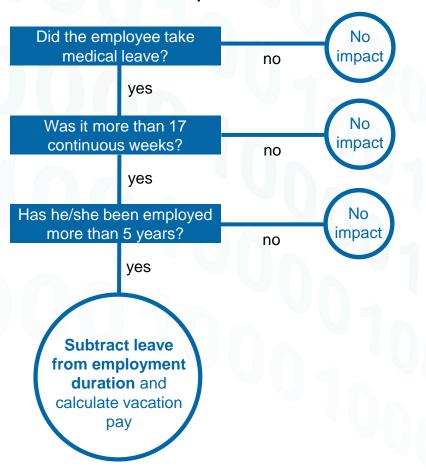
^{*}These are not exhaustive lists



Step 2: Decision Tree



Next, we converted the regulations into a decision tree to determine the **effect of certain variables on vacation pay entitlement**. Examples of key questions related to medical leave are depicted below



- To prescriptive rulesets like vacation pay, though even these can be challenging. In this case we had to consult experts to understand technicalities of how medical leave affected the vacation pay calculation
- Using a decision tree helped our team close the gap between how the regulation was drafted and how it would be applied in practice by testing how the rule would perform in different scenarios

Step 3: Coding and Prototype Development



After completing the models, we **coded the regulation** and **developed a simple prototype** based on the coded rules



Key Insights

- Encoding rules and building a prototype was the 'easy part' of this project. The greatest source of value is the process to identify concepts, relationships, and decision points
- Though not tested in this project, future projects will face technical challenges to develop an application programming interface (API) an interface that could allow a business to link encoded rules directly to their business systems

https://rulesascode.habitatseven.work

Lessons Learned: Processes



We demonstrated how rules as code could be applied in the Government of Canada context, we could reflect on their **use cases** and **potential benefits**

Learning Objective

Experience the rules as code process in the Government of Canada context

Assess the feasibility of rules as code

Build capacity and experience within the public service

Build an evidence base

Document lessons learned

- This process is best suited to rulesets that are prescriptive and able to be quantified in other words, this process works best when we can reduce rules to yes/no, true/false, and if-this-then-that statements
- We expect parallel drafting of rules as text and as code will add time to the drafting process, but we see the potential for efficiency and time savings after a rule is converted to code (e.g. quicker deployment of a ruleset)

Lessons Learned: Processes (continued)



Working through the process together built internal capacity and rules as code experience across the regulatory community

Learning Objective

Experience the rules as code process in the Government of Canada context

Assess the feasibility of rules as code

Build capacity and experience within the public service

Build an evidence base

Document lessons learned

- Public servants who participated in the project learned new skills and improved their understanding of how rules of code could be applied in practice. This capacity can be leveraged to equip departments pursue future rules as code initiatives
- The multi-disciplinary team we assembled included public servants with different skillsets, expertise, and perspectives. The multi-disciplinary team was an asset to the project, with team members asking challenging questions and considering the project from multiple perspectives

Lessons Learned: Better Rules



The rules as code process offers opportunities to draft higher quality rules

Learning Objective

Begin to test whether rules as code produces better rules

Improve the quality of rules

Support more consistent interpretation

Reduce costs of compliance

New possibilities to improve service delivery

- One of the biggest potential benefits we see is better connecting how rules are drafted and how they are implemented
- We simulated how our ruleset could be applied in our prototype application. Based on our test, we could make corrections and improve accuracy. If rules were encoded in parallel, live testing could help drafters write better rules
- Our experience showed us that rules as code will likely change both the drafting process and the substance of the rules we draft

Lessons Learned: Better Rules (continued)



Encoding rules offers opportunities to **improve service delivery** and facilitate greater regulatory **compliance**

Learning Objective

2 Begin to test the hypothesis that rules as code produces better rules

Improve the quality of rules

Support more consistent interpretation

Reduce costs of compliance

New possibilities to improve service delivery

- After working through the process to interpret the meaning and intention of the vacation pay regulation, we see significant value to encoding a rule that others could access as an **authoritative source** and accurate interpretation of a complex rule
- The scope of this project did not include a public-facing element or the development of an API to link encoded rules to other business applications. The team recommends that future projects test these capabilities to consider effects on compliance costs and service delivery

Future Learning



The demonstration project was effective. It quickly and cheaply demonstrated that it is possible to convert legal text into machine-usable code. Building on this success, there is **more to learn** as we explore how rules as code could be applied

- Coded rules will likely be considered to have "non-official" legal standing. What does that mean for the practical applicability of coded rules?
- What approaches, vocabularies, languages, and platforms should be standardized as we move forward?
- How would a rules as code process change the process of drafting a new ruleset if done in parallel? What about documents incorporated by reference?
- What would it look like to demonstrate an entire use case (including development of an API and a public-facing end product)?
- What capacity and skillsets would be required for drafters and for regulators to be able to effectively work alongside someone with technical coding expertise?

Future Opportunities



We have opportunities to take on other work related to rules as code. Some of these opportunities include:

Rules as Code This Year

- Simulate a process where a new ruleset is developed in parallel with a rules as code process to study how drafting timelines could be affected and whether rules as code could improve the quality of the ruleset
- 2) Cover the entire use case for a ruleset, including the development of an API and a public-facing component
- 3) Test the rules as code method on a different kind of ruleset (e.g. policy or standard)

Other Rules as Code Work

- Assemble guidance and other resources for the Government of Canada Regulatory Community, including lessons learned, use cases, and advice on methods and techniques
- 2) Contribute to the development of common standards, frameworks, and guidelines for rules as code in the Government of Canada

Questions?



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