# Resolving Policy Challenges through Use of Artificial Intelligence

19<sup>th</sup> Legislative Drafting Conference, Canadian Institute for the Administration of Justice Overcoming Policy Blockages: Helping Drafting Instructors with their Instructions

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## **Outline**

1 Application of AI to policy challenges

2 Case Study from University of Ottawa – Semantic Analysis

3 Opportunities and considerations

## **Al and Policy**

Al in its various forms (natural language processing, machine learning, deep learning) will impact policy development the practice of law and legal service

• Assess, compare, classify, search large volumes of text, predictive analysis

Growing application in private sector firms and private legal practice

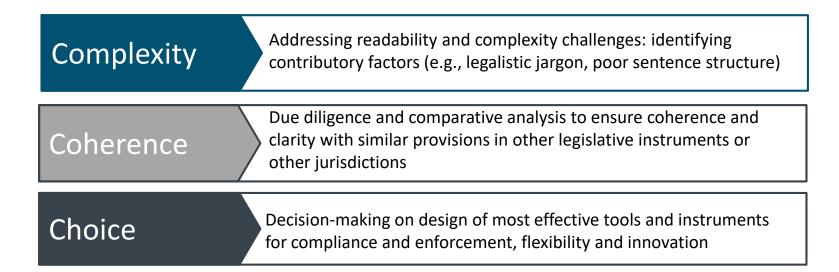
• Contract due diligence, document review, research, factual and contextual analysis, find anomalies, continuously monitor changes in laws and regulations

Complex GoC environment (2,600+ Regulations enabled by 800 Acts)

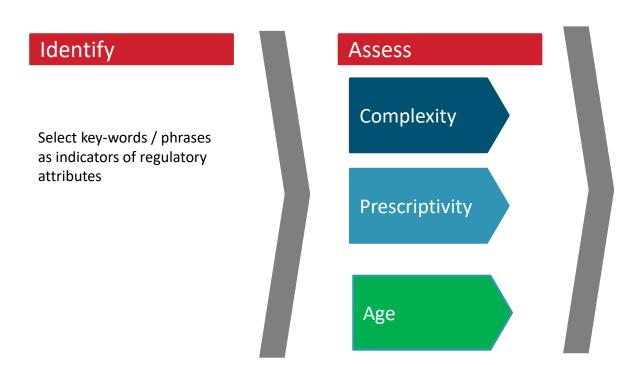
Obligation to continually review regulations (Cabinet Directive on Regulations) Time pressures and demand for legal resources and expertise



## **Confronting Policy Blockages**







#### Results

Counts of occurrences in regulations

Identify patterns and trends, compare results

Opportunity to inform regulatory reviews



## Complexity

Addressing readability and complexity challenges: identifying contributory factors (e.g., legalistic jargon, poor sentence structure)

Standard readability tests do not work with legislative text

does not take account of paragraphed structure

Cross-references indicate greater complexity

- distinct elements that must be connected
- often requiring readers to jump around the text

Legalese also indicates unnecessary complexity

outdated / obscure words



## Prescriptivity

Mandatory v. permissive provisions – impact on efficiency, flexibility and innovation:

must not shall shall not must be is due is payable is required to

is required to not less than no(t) later than cannot be payable necessary may only (may)(?! not| only)
not required
not be required
not prohibited
entitled to
has the right to



Age

Outdated regulations

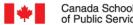
Date of last modification

signals need for review

Outdated terminology

- paper-based
- physical delivery / signature





## **Potential Applications of AI**

Regulatory

**Insights** 

Demonstration

**Project** 



#### **Insights Based on Own Knowledge**

Methodologies or proofs of concept that yield new insights into GoC regulations beyond listed categories



#### **Incorporation by Reference**

Produce an accurate list of documents incorporated by reference with identified source, cost and language available



#### **Comparative Analysis**

Systematic analysis of regulations between Canada, U.S. and/or EU or insight into overlapping federal and provincial regulations



#### **Language of Regulations**

Indicators of barriers to innovation (or agility), prescriptivity, complexity and readability



#### **Consolidation and Streamlining**

Cluster analysis to suggest ways to group regulations or mapping regulations to business and sectors that are regulated



#### **Compliance/Reporting Burden**

Identifying modes of service delivery that are outdated or insights into efficacy or efficiency of regulations



## **Key Points to Consider**

# What is under the "hood?

Understanding methodologies/approach underlying algorithms, verifiability and data quality is important

Al augments - does not replace

Results add value if they are organized for human analysts to make the final decisions on what is important and irrelevant.

Carefully consider tools and providers

Consider experience (data scientists and legal expertise) and capability to work with regulatory and legislative data and information (e.g., demonstration projects and proposals)

Stay connected for new opportunites and best practice

Early days of application of AI to means many lessons to be learned, best practices to be shared and opportunities to build organizational and individual capacity.



# **Questions and Comments?**

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## **ANNEX**

## **Regulatory Insights - Project Overview**

Opportunity	Explore large and growing ecosystem of small, medium and large firms Assess applicability to regulatory and legislative challenges
Lead	Canada School of Public Service (CSPS)
	Supported by an advisory committee (Justice, TBS, regulatory and AI experts)
Deadlines	Demonstration projects and proposals due September 14, 2018
Results	Showcase to be held in Ottawa (Bayview Yards) on October 19, 2018 Successful projects promoted on-line and via social media
Access	Release of vendor list in Fall 2018 List can facilitate future procurement by Justice, departments and agencies

